



Effective January 1st, 2020

Corporate Quality Policy

Samuel, Son & Co. is committed to being a supplier and customer of choice through the involvement of all employees to continually improve product quality, cost, efficiency, technology and service.

We will register all Samuel branches to the appropriate recognized international standard, or, as approved by leadership, to the Samuel Internal Quality Management System Certification program. All Samuel Branches will meet other additional requirements as dictated by contractual obligations, our customers and the industries that we supply.

Those in positions of leadership and responsibility shall ensure that the quality management systems are effectively implemented, maintained and in good standing.

Those in the position of Corporate Leadership and Responsibility that provide oversight and /or support to the Samuel Branches and their Quality Management Systems, will ensure that all support functions conducted will not compromise the integrity of the Samuel Quality Management Systems.

Samuel is committed to continually improving the performance and effectiveness of the quality management systems and all our processes through the regular review of established objectives, benchmarking and the exchange of best practices.

A handwritten signature in black ink, appearing to read "Colin Osborne", written over a dotted line.

Colin Osborne
President and Chief Executive Officer

A handwritten signature in blue ink, appearing to read "Anthony Chiesa", written over a dotted line.

Anthony Chiesa
President SC Canada

A handwritten signature in black ink, appearing to read "Brian Bedont", written over a dotted line.

Brian Bedont
President SC USA

A handwritten signature in black ink, appearing to read "Rod Crawford", written over a dotted line.

Rod Crawford
President Manufacturing